

loop1

SOLARWINDS
Elite Partner

CLASS SCHEDULE 2026

SolarWinds® Public Training

Develop expertise in the SolarWinds Platform with world-class, instructor-led training from Loop1

LOOP1—YOUR GLOBAL
SolarWinds Training Provider

Loop1 provides a range of public training classes for IT professionals focused on the SolarWinds Platform.

Classes cover all the core modules, and range from a fundamental level, through intermediate, to advanced. Learn about your SolarWinds product deployment, configuration, and more in a comfortable classroom environment or attend one of our virtual, instructor-led, classes.

SolarWinds training from Loop1 is firmly based on practical experience and professional delivery. When not leading training classes, our instructors, all of whom are SolarWinds Certified Professionals (SCPs), work on a variety of consultancy projects for clients, which has enabled them to gain a broad knowledge of the day-to-day challenges of implementing, configuring, and managing SolarWinds systems of varying scopes and sizes. They bring all this considerable knowledge and experience to the classroom.

Elevate your skills with Loop1's SolarWinds training, where expertise meets practical application.

The SolarWinds Platform empowers organizations across their hybrid and multicloud technology landscapes. Designed to meet customers where they are in their cloud transformation journey.



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WHY YOU SHOULD USE LOOP1
for your SolarWinds training

SCP CERTIFIED INSTRUCTORS

Our instructors are seasoned IT professionals with many years of practical experience in the field. All are SolarWinds Certified Professionals (SCPs) in their areas of specialization, with several holding all available SCP accreditations.

COMPREHENSIVE RANGE OF CLASSES

We offer a comprehensive range of SolarWinds classes from beginner level to advanced, covering all the core SolarWinds modules, as well as dedicated classes focused on network and systems specific modules and topics.

TRAINING LAB ENVIRONMENT

Our pre-configured, training lab environment facilitates hands-on learning, with guided exercises, to help students learn practical skills around installing, configuring, and maintaining SolarWinds products.

GUIDED PRODUCT TRAINING

Whether learning a newly purchased SolarWinds product or finding information to optimize the software you already own, Loop1 has guided product training paths to help you and your teams quickly get up to speed.

SOLARWINDS CERTIFIED PROFESSIONAL (SCP) EXAM PREPARATION

While our SolarWinds Public Training classes aren't specifically tailored for SCP exam preparation, the knowledge and skills you gain in these sessions will undoubtedly play a substantial role in advancing your journey toward SCP certification.

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CURRICULUM
2026

We're pleased to present our 2026 SolarWinds public training curriculum—you can view the live calendar of scheduled classes on our website. More details on each class syllabus can be found by following the *'learn more'* links, and you can book and pay for your classes online.

SolarWinds **Platform Administration**
4-day class • virtual

Our SolarWinds Platform Administration class is designed to cater to both new users and experienced professionals seeking to master the intricacies of the SolarWinds Platform. Over four days, you'll delve deep into the five core modules, ensuring you have a robust grasp of their features and functionality. This class is carefully structured to emphasize a thorough understanding of the essential features and functions of SolarWinds' core modules, making it ideal for those who wish to build a solid foundation in network management.

While we explore a multitude of crucial aspects in this class, please note that we do not delve into advanced topics such as database and deployment architecture, custom polling, SQL or SWQL scripting, advanced alerting, comprehensive reporting techniques, or the development of modern dashboards. These advanced subjects are extensively covered in our specialized **Advanced SolarWinds Platform Administration class**.

Although this class isn't explicitly an SCP exam preparation class, the knowledge and skills you acquire here will significantly contribute to your SCP certification journey. You'll be well-equipped to pursue certifications in Hybrid Cloud Observability Network Monitoring, as well as the SCP exams for NPM, NCM, NTA, and SAM.

This comprehensive class covers the following SolarWinds modules:

- Network Performance Monitor (NPM)
- NetFlow Traffic Analyzer (NTA)
- Network Configuration Manager (NCM)
- Log Analyzer (LA)
- Server & Application Monitor (SAM)

Learn More

Get a Quote

Advanced SolarWinds **Platform Administration**
4-day class • virtual

Our Advanced SolarWinds Platform Administration class is tailor-made for seasoned SolarWinds administrators seeking to elevate their expertise. Designed for those with a minimum of one year of hands-on SolarWinds experience or graduates of our Loop1 **SolarWinds Platform Administration class**, this class assumes a foundational knowledge of element polling and web console navigation.

Delve into advanced deployment architecture, database architecture and maintenance. Explore high-availability, custom device polling, advanced SQL and SWQL widget customization, and the intricacies of crafting advanced alerts with variable parameters. Master the art of crafting advanced reports using SQL and SWQL. While previous SQL or SWQL experience is advantageous, it's not mandatory to excel in this class.

Please note that this class is not specifically designed as an SCP exam preparation class. However, the knowledge and skills acquired in this class will significantly contribute to your SCP certification journey. Prepare to tackle the Hybrid Cloud Observability Network Monitoring SCP exam, along with the SCP exams for NPM and SAM.

This comprehensive class covers the following SolarWinds modules:

- Network Performance Monitor (NPM)
- NetFlow Traffic Analyzer (NTA)
- Log Analyzer (LA)
- Server & Application Monitor (SAM)

Learn More

Get a Quote

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SolarWinds **Advanced Automation**
Focused 2-Day Class • virtual

Our SolarWinds Advanced Automation class is designed to introduce seasoned SolarWinds administrators to the powerful world of the SolarWinds SDK and API. This program is ideally suited for students with at least six months of hands-on experience in SolarWinds NPM and/or SAM administration, or those who have successfully completed the Loop1 **Advanced SolarWinds Platform Administration class**.

This class assumes students possess a foundational understanding of element polling, the Orion database schema, and are proficient in navigating the SolarWinds web console. Topics covered in this advanced class encompass an exploration of the Orion SDK, understanding SWQL, and utilizing PowerShell for the automation of Orion administration tasks.

Please note that this class is not structured as an SCP exam preparation class.

The SolarWinds Advanced Automation class has minimal overlap with other Loop1 classes, making it a distinctive and focused opportunity for enhancing your automation skills.

This comprehensive class covers the following SolarWinds modules:

- Network Performance Monitor (NPM)
- Server & Application Monitor (SAM)
- Network Configuration Manager (NCM)

Learn More

Get a Quote

SolarWinds **Network Expert**
Comprehensive 4-Day Class • virtual

Our newly introduced SolarWinds Network Expert class is tailored for SolarWinds administrators with a strong focus on network management. This class delves into network-specific modules and topics not typically covered in other Loop1 classes.

Intended for students with a minimum of six months of hands-on experience in SolarWinds NPM and NCM administration, or graduates of our Loop1 **SolarWinds Platform Administration class**, this class assumes a basic understanding of element polling and web console navigation.

Explore network-specific modules and topics not covered elsewhere and enhance your knowledge of NPM, NCM, NTA, IPAM, UDT, and VNQM.

While this class is not exclusively designed as an SCP exam preparation class, the content covered will significantly aid your SCP certification journey. Prepare for the Hybrid Cloud Observability Network Monitoring SCP exam, as well as SCP exams for NPM, NCM, and NTA.

This comprehensive class covers the following SolarWinds modules:

- Network Performance Monitor (NPM)
- Log Analyzer (LA)
- Network Configuration Manager (NCM)
- NetFlow Traffic Analyzer (NTA)
- IP Address Manager (IPAM)
- User Device Tracker (UDT)
- VoIP & Network Quality Manager (VNQM)

Learn More

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SolarWinds **Systems Expert**
Comprehensive 4-Day Class • virtual

Our newly introduced SolarWinds Systems Expert class is meticulously tailored for SolarWinds administrators with a focus on systems. This class extensively covers AppStack and systems-specific modules and topics not typically explored in other Loop1 classes.

Designed for students with a minimum of six months of hands-on experience in SolarWinds NPM and SAM administration, or graduates of our Loop1 **SolarWinds Platform Administration class**, this class assumes a basic grasp of element polling and web console navigation.

A deep dive into systems-focused modules and topics, including NPM, SAM, DPA, VMAN, SRM, WPM, and PINGDOM.

Although this class is not specifically structured as an SCP exam preparation class, the content covered significantly contributes to your SCP certification journey. Prepare for the SCP exams for SAM and DPA.

Modules Covered This comprehensive class covers the following SolarWinds modules:

- Network Performance Monitor (NPM)
- Server & Application Monitor (SAM)
- Database Performance Analyzer (DPA)
- Virtualization Manager (VMAN)
- Storage Resource Monitor (SRM)
- Web Performance Monitor (WPM)
- Pingdom

Learn More

Get a Quote

SolarWinds **DPA Advanced Tuning**
Comprehensive 3-Day Class • virtual

This class is available upon request

This class is designed for database professionals aiming to enhance their SQL Server performance optimization skills. Over three days, you'll focus on identifying and resolving SQL Server bottlenecks using **SolarWinds DPA**. Gain practical experience in SQL Server optimization techniques and learn to effectively identify physical resource limitations. Suitable for DBAs, Observability Administrators, SQL Developers, and Production Support Engineers with a basic knowledge of SQL syntax and at least one year of hands-on T-SQL experience (not mandatory).

Modules Covered This comprehensive class covers the following SolarWinds modules:

- Database Performance Analyzer – DPA
- Hybrid Cloud Observability – HCO
- Server & Application Monitor – SAM
- SQL Sentry

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MEET THE LOOP1
Instructors



Bill Fitzpatrick
Chairman & CEO
Technical Trainer

As a founding member of Loop1 and current Chairman and CEO, Bill has recently stepped back into the classroom to lead the SolarWinds training practice he established some ten years ago at Loop1. Bill has a passion for helping others with technology, and in particular, for translating technical concepts into plain English. He started his career as a network engineer and has been working with SolarWinds tools since 2009. He currently holds five SCPs (NPM, NCM, NTA, SAM, and A&D).



Darryl Drinkwater
EMEA Professional Services Manager

Darryl's entire career has been focused on the management and monitoring of IT systems and networks. He has been working with SolarWinds software for more than 20 years, and currently holds all eight available SCP's, as well as being a SolarWinds Channel Champion.



Yashokanth Partkunan
Managed Services Engineer II

Yasho has more than 12 years of experience in providing ITOM solutions. He has experience as a Pre-Sales Engineer, Senior Services Delivery Engineer, and Certified TL9000 Auditor.

In his current role at Loop1, he works as part of the global Service Delivery team as an ITOM Managed Services Engineer, with responsibility for SolarWinds Services Assurance and Training.

Yasho currently holds three SolarWinds Certified Professional (SCP) certifications in NPM, NCM, and SAM and a B.E (Hons) in Computer Networks and Communication Technology from Coventry University, UK.



Hunter Johnson
SolarWinds Engineer

Hunter is a seasoned IT and professional services specialist with 11+ years of experience in the SolarWinds Platform. As a SolarWinds Engineer at Loop1, he supports Managed Services clients and leads North American training classes.

A SolarWinds Certified Professional (SCP) in SAM, NPM, and NTA, Hunter previously spent nine years at SolarWinds, contributing to deployment services, training curriculum, and partner enablement.

With a strong background in onboarding, training, and project management, Hunter brings deep technical expertise and a passion for teaching.

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Taylor Crowley
SolarWinds Engineer

Taylor is a SolarWinds Engineer at Loop1, specializing in network observability, monitoring optimization, and IT infrastructure support. He helps organizations maximize their SolarWinds environments through troubleshooting, consultancy, and best-practice implementation.

He holds multiple SolarWinds Certified Professional (SCP) certifications, including Diagnostics & Troubleshooting, Architecture & Design, and Hybrid Cloud Observability Network Monitoring.

Recognized as a SolarWinds THWACK MVP, Taylor is an active contributor to the global user community.



Ross McCafferty
Managed ServicesEngineer II

Ross is a Managed Services Engineer at Loop1, specializing in supporting and optimizing client SolarWinds environments. With more than a decade of IT experience, he brings deep expertise in monitoring, infrastructure, and service operations.

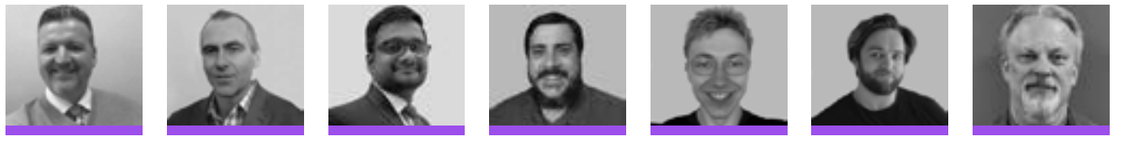
In his role at Loop1, he delivers proactive monitoring solutions, custom reports, dashboards, and performance tuning to help clients get the most from their SolarWinds Platforms.

As a SolarWinds Certified Professional (SCP), he is equipped with the knowledge to provide strategic recommendations and practical solutions that enhance SolarWinds performance.



Brett Organ
SolarWinds Engineer

Brett has been in IT for almost 23 years and has done everything from running fiber and CAT5 under the floor to installing network equipment in the wee hours of the morning. He has been providing training and implementation services on SolarWinds applications for almost 16 years in environments ranging from a motor pool outdoors in August, to a battlefield exercise in the high desert, to a high-rise building in Manhattan. Brett holds current certifications for NPM, NCM, NTA, SAM and Architecture & Design. His favorite thing to do is work with someone to "make the light come on".



SolarWinds training from Loop1 is firmly based on practical experience and professional delivery. When not leading training classes, our instructors, all of whom are SolarWinds Certified Professionals (SCPs), work on a variety of consultancy projects for clients, which has enabled them to gain a broad knowledge of the day-to-day challenges of implementing, configuring, and managing SolarWinds systems of varying scopes and sizes.

They bring all this considerable knowledge and experience to the classroom.

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Customized training
Tailored learning for your team

At Loop1, we recognize that off-the-shelf training isn't right for everyone, and many clients benefit from our customized training, tailored to meet their specific learning requirements.

For a flat fee, our experienced engineers work with your team (up to 10 people) to tailor and build your installation while training them to maintain it. Not only will we be able to give you a unique and custom installation, but also instill knowledge in your team to continue the maintenance of your products.

We can also assist with requirements gathering to help with capacity planning for future needs, helping you to 'Know What's Next'.

- Improve productivity by automating manual processes and streamlining operations
- Extend the ROI on legacy applications by updating with modern features
- Manage the design, planning, and implementation of custom solutions
- Support and break/fix solutions on both a contract or per-project basis

To find out more about Loop1's comprehensive program of SolarWinds Public Training Classes, including full syllabus, current pricing, customized training for your organization, and details of how to book—reach out to your **Account Manager** or email **info@loop1.com**.

Public Training Class Subscription - Get Limitless Learning for your Team

Ensure your team has the necessary skills and knowledge to support your SolarWinds environment—with a Public Training Class Subscription from Loop1. Our annual training subscription provides flexible, cost-effective access to Loop1's expert-led SolarWinds public training program for up to **5 named individuals** in your organization. Terms & Conditions apply, visit website for more information.

Learn More

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Loop1 is a global IT observability solutions and professional services provider, turning IT complexity into clarity.

We help organizations unify their monitoring environments and gain actionable insight through modern observability platforms, AI-powered correlation, and emerging Agentic AI capabilities. By transforming fragmented operational data into meaningful intelligence, we enable teams to move from reactive troubleshooting to proactive, performance-driven operations.

Guided by our structured **Loop1 Monitoring Maturity Model** (**L1M3**), we deliver strategic advisory, implementation, optimization, and ongoing services that drive measurable business outcomes.

Headquartered in Austin, TX, with offices in the **United Kingdom**, **Ireland**, **Germany**, and **Sri Lanka**, Loop1 has over **110 employees** across four continents, serves clients in more than **60 countries**, and boasts **38+ SolarWinds Certified Professional (SCP)** engineers.

Our global SolarWinds services offerings include

- Software consulting & procurement
- Installation & configuration services
- Upgrades & platform migrations
- Professional services
- Managed services hours
- Proactive Managed Services
- Value-add licensing renewals
- Instructor-led training

GLOBAL
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